

Welcome to Europcar and thank you for choosing **sustainable mobility!**

We have compiled this folder for you because a vehicle that runs on electricity is new to many. But calm down, you drive it almost just like a normal car with an automatic transmission.

The car you are sitting in is a **Volkswagen e-Crafter**, which is a fully battery-powered car that runs on electric power up to 114 km and emits 0g CO₂!

Quick guide to getting started

Start

If your car is charging, you must first plug out the charging cable that is connected to the right side of the driver's door. You first need to unlock the car and then have 60 seconds to disconnect the charging cable. If it does not come loose, unlock the car again with the key, then you should be able to disconnect the charging cable. If you have any problems, contact us and we will be help you.

If the car is not charging, just open the car and get in it.

Drive

Start the car by holding down the brake pedal, turn the key until "ping" is heard and "**Ready**" in green lights up in the display behind the steering wheel.

To start the car you need to fasten seatbelt. If you don't have the seatbelt on, you can't start the car.

Charge

Under the passenger seat you have two different charging cables to choose from to charge your car. Pull up the passenger seat to find the cables. The charging door is located to the right side of the driver's door.

Longer information guide on driving and charging.

Driving

When braking with the brake pedal, braking take place by recovering the kinetic energy. Thus, the battery charges through so-called recuperation. As a driver, you do not have to do anything, everything happens automatically and you can look at the power goals in the green field in the display behind the steering wheel.

Charging

Under the passenger seat you have two different charging cables to choose from to charge your car. Pull up the passenger seat to find the cables. The charging door is located to the right side of the driver's door.

Charging cabel 1: Type2 (Mode 3) cable. Used for charging in a charging box.

You can charge your VW e-Crafter in charging boxes that have a TYPE 2 connector. The charging boxes can sometimes be equipped with a fixed charging cable, if there is not one, use the charging cable in the trunk of your car.

If you charge at a public charging box, it is usually activated with a special charging card, chip or a mobile phone application, which are obtained from the company that operate the charging box. An ordinary credit card can usually NOT be used for payment. It takes about 5 hours and 20 minutes to charge a VW e-Crafter in a 7,4kW charging box. In a charging box that has 3,6kW, it takes about 8 hours.



CCS = Fast charging (CCS stands for Combined Charging System)

With special fast chargers, called CCS, you can charge VW e-Crafter 0-80% in about 45 minutes (the last 20% take another 15 minutes). CCS chargers have fixed cable with a special connector and are often located along major roads. See www.uppladdning.nu or one of the other specific charging network maps).

To charge with a quick charger (CCS), you also need to remove the cover in the charging door for that the charger should fit, see picture below.



Start charging

- Select cable and connect first to the pole/socket, then to the car.
- Check that the green light on the car's charging socket turns on.
- Lock the car, the charger is locked and cannot be removed if the car is locked.

Technical specification

Range (WLTP)	114 km
Battery capacity	35,8 kWh
Charging time AC 7,2 kWh	5 tim 20 min (0-100%)
Charging time DC 50 kWh	45 min (0-80%)
CO2 emission	0 g/km
Payload (kg)	975 kg vid totalvikt 3500 kg
Load volume (m3)	10,7
Cargo space (mm)	3.201 x 1.832 x 1.861