

# Welcome to Europcar and thank you for choosing **sustainable mobility!**

We have compiled this folder for you because a vehicle that runs on electricity is new to many. But calm down, you drive it almost just like a normal car with an automatic transmission.

The car you are sitting in is a **Volkswagen e-Golf**, which is a fully battery-powered car that runs on electric power up to 231 km and emits 0g CO2!

Volkswagen e-Golf is ***quieter, cleaner and fun!***

## **Quick guide to getting started**

### **Start**

If your car is charging, you must first plug out the charging cable that is connected to the right rear part of the car. You first need to unlock the car and then have 60 seconds to disconnect the charging cable. If it does not come loose, unlock the car again with the key, then you should be able to disconnect the charging cable. If you have any problems, contact us and we will be help you.

If the car is not charging, just open the car and get in it.

### **Drive**

Start the car by holding down the brake pedal, turn the key until “ping” is heard and **”Ready”** in green lights up in the display behind the steering wheel.

### **Charge**

In the trunk of your car, you have two different charging cables to choose from to charge your car. The charging door is located behind the right rear door.

## Longer information guide on driving and charging.

### Driving

When braking with the brake pedal, braking take place by recovering the kinetic energy. Thus, the battery charges through so-called recuperation. As a driver, you do not have to do anything, everything happens automatically and you can look at the power goals in the green field in the display behind the steering wheel. When cooling, the recovery is not optimal.

If the recuperation is strong in B mode, you tilt the gear lever sideways to the left and can select options B1, B2 or B3. You can both accelerate and brake by pressing down or releasing the accelerator pedal just enough, so called One Pedal Driving. NOTE! Heavy braking still requires a brake pedal!

To the left of the gearbox you also have a button “**E-Mode**” where you can choose which driving profile you want to drive on with just a push of a button.

**ECO**, with ECO the power in the engine reduce and cooling/heating in the passenger compartment are reduced.

**ECO+**, in ECO+ mode the engine power is reduced even more (the speed is limited to 95km/h) and the cooling/heating in the passenger compartment is switched off completely. The ECO and ECO+ modes provide the opportunity to temporarily increase speed, for example when overtaking. When only 10 km are left, a symbol in the form of a turtle lights up and the speed is limited to 85/km h. Should the car stop, you can restart it twice to move the car if it on a dangerous road.

### Charging

In the trunk of your car, you have two different charging cables for charging your car. The charging door is located behind the right rear door.

### **Charging cabel 1: Type2 (Mode 3) cable. Used for charging in a charging box.**

You can charge your VW e-Golf in charging boxes that have a TYPE 2 connector. The charging boxes can sometimes be equipped with a fixed charging cable, if there is not one, use the charging cable in the trunk of your car.

If you charge at a public charging box, it is usually activated with a special charging card, chip or a mobile phone application, which are obtained from the company that operate the charging box. An ordinary credit card can usually NOT be used for payment. It takes about 4 hours and 15 minutes to charge a VW e-Golf in a 7,4kW charging box. In a charging box that has 3,6kW, it takes about 8 hours. Both options refer to charge 0-80%.



### **Charging cable 2: Schuko cable, used for charging in a 230 V electrical sockets.**

Ordinary 230 V sockets are not made for high power for a long time. Therefore, the supplied Schuko charging cable limits the current to a maximum of 10 ampere regardless of any higher setting in the car. The built-in sensor in the cable shuts off the cable in the event of overheating. It is marked with a red warning light on the cable's charge block. Press "RESET" to turn it off. When charging through the electrical outlet, it takes about 13 hour to charge 0-80%.



## **CCS = Fast charging (CCS stands for Combined Charging System)**

With special fast chargers, called CCS, you can charge VW e-Golf 0-80% in about 45 minutes (the last 20% take another 15 minutes). CCS chargers have fixed cable with a special connector and are often located along major roads. See [www.uppladdning.nu](http://www.uppladdning.nu) or one of the other specific charging network maps).

To charge with a quick charger (CCS), you also need to remove the cover in the charging door for that the charger should fit, see picture below.



### **Start charging**

- Select cable and connect first to the pole/socket, then to the car.
- Check that the green light on the car's charging socket turns on.
- Lock the car, the charger is locked and cannot be removed if the car is locked.